



VoIP & Gadgets Blog

VoIP & Gadget blog with the latest news in the VoIP and gadget space, wireless, mobile phones, product reviews, opinion & analysis.

About Me (Full Bio)



VoIP & Gadgets Blog:

Tom Keating: CTO, VP, Founder TMC Labs; B.S. Computer Engineering, 14 yrs telecom experience, 28 yrs programming, tinkering with & breaking computers. Gadgets & VoIP are favorite topics on this blog

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Dotcom-Monitor announces new SIP Monitoring tool

Today, [Dotcom-Monitor](#) announced a new SIP monitoring tool to add to its portfolio of external monitoring services. It's similar to other web-based Monitoring-as-a-Service (MaaS) services which monitor the uptime of web servers and notify when a problem occurs. In this case, Dotcom-Monitor's SIP Monitoring service monitors on-premise or hosted IP-PBXs.



How's it work? Dotcom-Monitor's SIP monitoring service makes live intermittent SIP-based calls to VoIP devices, providing real-time monitoring, alerts, and performance reports regarding SIP component connectivity. When a problem is detected, the SIP monitoring notification feature sends an alert via phone, pager, email, or SMS. Basically, it acts as a SIP end client, placing an actual telephone call to a specified number, and checking the results of that call. The expected result of the call is setup as "Answer", "No Answer", "Busy", or an Error Condition (if there is an unexpected result).

According to their representative, "real-time connectivity status reports are provided via an intuitive online Dashboard interface offering sufficient detail to help pinpoint where the error condition is occurring. This reporting functionality also includes detailed historical reports and charts for managing VoIP systems and components, including Service Level Agreement (SLA) compliance issues."

I'm going to talk to then next week to find out more. For now, check out the news release...

Dotcom-Monitor Enhances Unified Suite of Monitoring Services with SIP Monitoring for VoIP Systems

Easy-to-Use, Cost-Effective External Service Monitors and Analyzes SIP Systems or Infrastructure for Uptime and Performance

Minneapolis, Minn. – March 18, 2009 – Dotcom-Monitor, (www.Dotcom-Monitor.com), a leading provider of externally-hosted network monitoring services, today announced the addition of a cost-saving SIP monitoring service to the company's unified suite of monitoring capabilities. Today's announcement adds another critical tool to Dotcom-Monitor's portfolio of external monitoring services, which includes uptime and performance monitoring of websites, web applications, and Internet network infrastructure.

Dotcom-Monitor's new SIP monitoring service makes live periodic SIP-based calls to VoIP devices, providing real-time monitoring, alerts, and performance reports regarding SIP component connectivity. When a problem is detected, the SIP monitoring notification feature sends an alert via phone, pager, email, or SMS. Additionally, real-time connectivity status reports are provided via an intuitive online Dashboard interface offering sufficient detail to help pinpoint where the error condition is occurring. This reporting functionality also includes detailed historical reports and charts for managing VoIP systems and components, including Service Level Agreement (SLA) compliance issues.

"Due to SLA requirements and hybrid VoIP traffic routes, it is important for VoIP monitoring to proactively mimic the end-user's perspective from external locations, rather than only relying on passive internal network analysis systems," said Vadim Mazo, founder and chief technical officer of Dotcom-Monitor. "Many organizations' VoIP monitoring and uptime needs are best addressed by a simple, cost-effective external system, rather than a large, expensive in-house system. Dotcom-Monitor's SIP monitoring service provides customers a unique, easy-to-use, targeted solution for quickly identifying and pinpointing VoIP connectivity error conditions," noted Mazo.

The new SIP monitoring service can be configured and managed with little or no IT expertise, which is ideal for the growing number of small and mid-sized businesses (SMBs) with on-premise or hosted IP-PBXs. Its proactive monitoring ensures connectivity errors can be addressed before the errors become downtime problems for customers. Dotcom-Monitor's SIP monitoring service ensures SMBs can rely on their VoIP systems, Service Providers can monitor their VoIP infrastructure, VoIP Wholesalers can monitor Service Provider connectivity and reliability, and VoIP VARs and managed service providers can count on client uptime and revenue.

"As the VoIP ecosystem continues to grow in scope and complexity the need for simple and affordable SIP monitoring has never been greater," said Jonathan Fuld, CTO of SIP Print, the only provider of pure, affordable SIP call recording systems for SMBs. "In fact, SMBs and any cost-conscious organization that is dependent on SIP-based communications could benefit by

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investigating an externally hosted SIP monitoring provider like Dotcom-Monitor."

Dotcom-Monitor's SIP Monitoring is available immediately by visiting: www.dotcom-monitor.com

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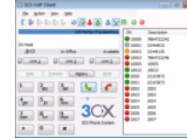
Sounds cool. Isn't there a nagios plugin that does this already? I could be wrong on that. I would love an easy way to monitor and make sure SIP was working properly. All I can do now is make sure that the service is running in linux.

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Tom.SFA and SFS are different; <Agreed. I added link 2 SkypeJournal's nice comparison 2 my post.SFA HAS advantages

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tkeating [tweeted](#), "@tsahil @DistinctLayouts Thanks for the feedback. Going to add Firefly + Serenity to my Netflix queue."

tkeating [tweeted](#), "@rlswensen No VoiceCon for me this year. Wish I were going since I could Disney World while I was down in Orlando. Hope it's a good show."

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