


[Products](#)
[Solutions](#)
[Partners](#)
[Company](#)
[Support](#)
[Contact Us](#)
[Leadership](#)
[News & Events](#)
[Careers](#)

## News

### ***SIP Print™ Unveils The Industry's First Affordable SIP Call Recording Platform For The SMB Market***

#### **True System-Level SIP Call Recording is Now Available for Small and Medium Sized Organizations Using Leading VoIP Phone Systems**

ITEXPO West 2008 (Booth #444), Los Angeles, Calif. - September 16, 2008: SIP Print, creators of the first and only truly affordable SIP-based VoIP call recording platform, today announced the introduction and general availability of the SIP Print family of call recording appliances designed specifically to meet the needs of small and medium sized businesses worldwide. Now, every business can afford to record their mission-critical business calls with SIP Print's advanced voice recording appliances for today's leading SIP-compliant phone systems.

As today's telephony systems move rapidly to embrace the cost savings and flexibility of VoIP, SIP has emerged as the de facto standard signaling protocol for communications and presence information. Until now, small and medium sized organizations have lacked access to affordable system-level SIP call recording capabilities despite their growing need to record phone conversations for purposes of training, quality assurance, customer satisfaction monitoring and legal/compliance requirements, such as Communications Assistance for Law Enforcement Act (CALEA) and Sarbanes-Oxley. Available systems were limited to exorbitantly expensive and complex enterprise solutions or simple PC-based handset recording software and software logger patches.

SIP Print is an affordable appliance that offers pure system-level SIP voice recording for SMBs and larger organizations with a need to record up to 200 seats per location. Because it supports SIP at the communications system level, SIP Print's patent-pending platform can also record advanced functions like voicemail or "follow-me" calls forwarded to mobile phones or off-premise phone numbers, ensuring endpoint accessibility. As a member of the SIP Forum, SIP Print is intimately involved in the latest developments regarding SIP and related technologies, ensuring that their appliances are SIP-compliant on a global scale.

"Organizations of every size can find themselves in a situation where recording employee calls is needed, whether it be to comply with regulatory requirements or to achieve quality control goals," said Walter B. Maclay, CEO of Vital Communications ? a distributor of SIP Print products. "Until today, small and medium sized firms were shut out of the market for SIP call recording solutions by prices that seem excessive for even the largest companies. Now, SIP Print is delivering truly superior, full-featured, SIP-compliant recording appliances to these companies at a price that is a fraction of the cost of available options. There is simply no question that the market is ready for a solution like SIP Print."

SIP Print appliances provide full functionality for SIP-enabled systems as well as systems utilizing SIP trunks or a SIP interface on hybrid phone systems. Models are available and fully compatible with many of the leading VoIP phone systems,



including: Allworx, Aastralink, Altigen, Avaya IP Office, Avaya Distributed Office, Cisco, Fonality, Mitel, NEC 8100, NEC 8300, Nortel, ShoreTel, Toshiba, Zultys and 3Com.

SIP Print's appliances were designed specifically for SMBs, offering hassle-free installation, straightforward maintenance and simple operation for users. Available system features include:

- Easy Playback
- Extension Lookup
- Name Lookup
- Caller ID
- Fast Forward
- Rewind
- Time and Date Stamping
- Easy Archive Control
- Audit Trail
- Column Sort (on the fly)
- Email-Ready Call File formats

"Small and medium-sized businesses are the backbone of our global economy and many of these organizations have business-critical requirements to record some or all of their phone conversations," said Don Palmer, CEO of SIP Print. "Other providers claim to support SIP calls, but their solutions are either prohibitively expensive for SMBs, or they provide clumsy PC-based recordings at the handset. There seems to be little doubt that we are in the right place at the right time, with a pure SIP call recording platform that virtually every business can afford."

**Availability/cost:**

SIP Print appliances are available immediately through SIP Print's Reseller Network. For a quote, more information, or to locate a dealer in your area, please call 866-655-3555, or email SIP Print at [sales@sipprint.com](mailto:sales@sipprint.com).

**About SIP Print:**

SIP Print is redefining VoIP call recording with the industry's first and only affordable systems tailored to small and medium-sized businesses with up to 200 seats per location. SIP Print appliances offer; easy installation, simple maintenance and operation, and scalability to support the expansion of high-growth SMBs. SIP Print is compatible and easily integrated with the industry's leading pure SIP-based communications systems and supports leading hybrid VoIP systems as well. The company's affordable, one-of-a-kind SIP call recording systems are SIP 2.0-compliant and CALEA-compliant, and are available through distributors, resellers and OEMs worldwide. To discover the power and simplicity of SIP Print please visit [www.sipprint.com](http://www.sipprint.com).

Contact:  
Susan Donahue  
[Skyya Communications](http://www.skyya.com)  
Ph: +1 646 454 9378  
[susan.donahue@skyya.com](mailto:susan.donahue@skyya.com)

Copyright 2008, SIP Print LLC. SIP Print is Under Patent-Pending Status.